

JETKids MEPA, Inc.
Recreational Families Rules, Terms and Conditions

- **SCHEDULE CHANGES**

****Please make all schedule changes with the office. If you require a makeup class or if a coach informs you that your student is ready to move to another level, please speak to the front desk staff. These changes need to be processed by the office in order to maintain our class ratio.**

We will not automatically enroll any student. If you wish to continue into the next session, you must let the office know within the allotted time frame.

- **PAYMENTS**

The first payment for each session is due **2 weeks before** the session begins. **Due dates during the session will vary and will be posted on our Session Calendar. You will also see these due dates on your statement.**

****If your payment is not received on time, you are subject to a \$25 late fee, and we may fill your space without notification. JETKids Gymnastics has a NO refund policy.**

- **AUTO-PAY or PAY IN FULL**

JETKids MEPA, Inc. requires a VALID card on file for payments. You may choose to pay the session in full and can do so through the Customer Portal. By adding a debit or credit card to your account, you are authorizing JETKids Gymnastics to use the card for recurring billing. When a billing statement is emailed to you, the due date on the statement will be the day the card is charged.

****PARENTS MUST NOTIFY JET KIDS GYMNASTICS TO TERMINATE AUTO BILLING. All requests to cancel recurring billing must be given in writing or through email. CANCELTION OF RECURRING BILLING WILL ONLY BE HONORED IF YOUR ACCOUNT HAS A ZERO BALANCE.**

**** Should I dispute a charge through my financial institution this will be considered a breach of contract possibly resulting in, but not limited to, penalties, additional fees, collection, legal action, and/or termination of any and/or all current and future services. FURTHERMORE, I agree to pay a surcharge of 40% over what is owed if our account with JETKids MEPA, Inc. is placed with a collection agency.**

- **DROP PROCEDURE**

****PARENTS MUST NOTIFY JETKIDS GYMNASTICS TO DROP FROM CLASSES.** Only a written notice via email or mail will be acceptable. Dropping a class mid-session does not negate your requirement to pay for the session.

When signing up for a session, although payments are split, you are financially committing to the FULL Session.

***Please note: You are responsible for payment for your student's classes WHETHER OR NOT YOUR STUDENT ATTENDS CLASS**

- **MAKEUP POLICY**

Because of our strict student to teacher ratio, missed classes will not result in prorated tuition or refunds. *No refunds will be issued for classes missed.* Makeup tokens will be issued to your account for excused absences and holidays that fall during paid sessions. We allow for **2 makeup classes per session. These must be made up within the session the classes are missed.** All make ups must be scheduled into another class with availability.

- **WHAT TO WEAR**

Boys or Girls may wear tucked in t-shirts and shorts OR leotards for girls. Clothing should not have belt loops, buttons, snaps or zippers. **NO BARE MIDRIFTS.** Hair should be pulled neatly and securely away from the face so that it stays up for the entire workout. Girls should not wear bows or other large hair ornaments that may cause discomfort during activity. All students will attend class in bare feet. No socks please! Personal items should be left in cubbies. **NO dangling jewelry. PLEASE LEAVE JEWELRY ARTICLES AT HOME.** JETKids Gymnastics, Inc. staff will not be responsible for ANY items that may be lost or stolen. Be sure your student's personal items are marked with their name. **NO chewing gum or food on the gym floor!**

- **ARRIVAL AND *PICKUP**

Be sure your student arrives 5 minutes before (no earlier) his/her scheduled class time.

PLEASE PICK UP YOUR STUDENT ON TIME. Let the office know if you know you will be late.

If you are habitually more than 5 minutes late to pick up your student, we will assess a Late Fee of \$1 per minute.

Instruct your student to wait INSIDE THE BUILDING and you should escort them from the building to your car.

During peak times the parking lot is crowded. Please take into consideration that our students may include young children.

Please drive slowly and **PAY ATTENTION TO THE FLOW OF THE PARKING LOT.** Do not take a chance on your student running to and from your car. **Please do not park in front of the building with the red curb. This is a loading zone and reserved for Emergency vehicles ONLY.**

(This Policy Subject to Change without Notice)